

Dear Guest

How we will keep you safe during your visit

Firstly, thank you for choosing the Marsham Court Hotel during these uncertain and unprecedented times. We want to assure you, our valued guest/s, that your comfort and safety is our top priority.

If you have any questions at all – Just Ask!

Please note: The following procedures have been put in place in line with the most up to date Government Guidance and therefore are subject to change at any time and without prior notification. We pledge to react quickly and efficiently to new guidance as we receive it.

Car Parking – Parking is free for non-residential guests who are utilising the hotel facilities. The car park is located at the rear of the hotel – please use BH1 3AU for SATNAV directions.

We are fortunate that we have a large car park. Disabled bays are available for blue badge holders – please let us know prior to arrival if you would like us to reserve one for you.

Arrival at the hotel – When you arrive at the hotel please make your way to our main reception where a member of the team will greet you. **Although no longer mandatory, we respectfully request that guests continue to wear face coverings in public areas, whilst moving around inside the hotel. This is to protect those who are not yet fully vaccinated.**

Private function/meeting rooms – all private meeting rooms are deep cleaned using a specialised disinfectant and fogged between bookings. Delegates should keep movement to a minimum and remain seated wherever possible.

Bar Food and Drink – The hotel bar will be open 8am until 11pm.

Public spaces – The bar and adjacent function rooms, lounge, outdoor terrace's and garden area have been arranged to enable you to relax and enjoy the views. Hand sanitizer is provided throughout the hotel for your use.

Staff – Our staff will be wearing masks or faceguards, (but smiling beneath them of course).

If at any time you have any concerns or suggestions as to how we may further improve our service, please email rosie@marshamcourthotel.co.uk

Equally, if you think we're doing a great job – you can help us by leaving a review on Tripadvisor <https://bit.ly/2zvacvL>

Thank you for your understanding



Rosie Radwell
Managing Director



Working with our local Hoteliers Association (BAHA) and Government to implement a blanket code of action for the hospitality industry.