

Dear Guest

How we will keep you safe during your visit

Firstly, thank you for choosing the Marsham Court Hotel. We want to assure you, our valued guest/s, that your comfort and safety is our top priority.

If you have any questions at all – Just Ask!

Please note: The following procedures have been put in place in line with the most up to date Government Guidance and therefore are subject to change at any time and without prior notification. We pledge to react quickly and efficiently to new guidance as we receive it.

Car Parking – Parking is free for non-residential guests who are utilising the hotel facilities. The car park is located at the rear of the hotel – please use BH1 3AU for SATNAV directions.

We are fortunate that we have a large car park. Disabled bays are available for blue badge holders – please let us know prior to arrival if you would like us to reserve one for you.

Arrival at the hotel – When you arrive at the hotel please make your way to our main reception where a member of the team will greet you.

In line with the latest Government Guidance, from the 27th January 2022, it is no longer compulsory to wear a face mask inside the hotel. However, as a hospitality business, the knock-on effect if our staff contract the virus is huge. It seriously affects service levels and ultimately your experience when our staff fall ill. With this in mind, the Directors of the hotel will be continuing to wear a face mask for the time being and we have asked our staff to do the same, but it is not compulsory. We would respectfully ask that you also continue to wear a face mask in public areas when moving around the hotel in order to protect yourself, your fellow guests and our team – but ultimately this is your personal choice.

Thank you for your consideration.

Bar Food and Drink – The hotel bar will be open 8am until 11pm.

Public spaces – Hand sanitizer is provided throughout the hotel for your use.

If at any time you have any concerns or suggestions as to how we may further improve our service, please email rosie@marshamcourthotel.co.uk

Equally, if you think we're doing a great job – you can help us by leaving a review on Tripadvisor <https://bit.ly/2zvacyL>

Thank you for your understanding



Rosie Radwell
Managing Director



Working with our local Hoteliers Association (BAHA) and Government to implement a blanket code of action for the hospitality industry.